

**ForwardHealth Announces New Policies for Telehealth Reimbursement**  
***March 30, 2020***

ForwardHealth will allow telehealth services utilizing interactive synchronous (real-time) technology, including audio-only phone communication, for currently covered services that can be delivered with functional equivalency to the face-to-face service. This applies to all service areas and all enrolled professional and paraprofessional providers allowable within current ForwardHealth coverage policy.

Please refer to the Forward Health Update 2020-15 ([link](#)) for a comprehensive explanation of the update.